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## RETURN & REFUND POLICY

Carbon Offsets sold via the Carbon Solutions Group LLC (“CSG”) website are intended for voluntary use only. Any organization that is under compliance regulation should not use the website for those purposes and should contact CSG at the number above for more options. If you are not completely satisfied with your CSG Offset purchase for any reason, you can request a full refund within 30 days of your purchase.

Simply send a copy of your Offset Certificate to the following address:

**Attention: Refunds**

**Carbon Solutions Group**

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**Chicago, Illinois 60601**